



Phyllis Eddy, M.S., M.S.S.W., M.P.A. Deputy Director of Management Operations Indian Health Service

Phyllis Eddy, a member of the Yankton Sioux Tribe, is the Deputy Director of Management Operations (DDMO), for the Indian Health Service (IHS), an agency in the Department of Health and Human Services (HHS). Ms. Eddy has served in this position since February 2005.

As DDMO, Ms. Eddy serves as the principal advisor to the IHS Director for the management of IHS operations. She is responsible for providing management direction to the IHS program offices, including implementing agency goals and mission; providing overall organization management to improve agency performance; developing strategic plans; and planning, directing, and evaluating the operations of the Headquarters functions, authorities, and responsibilities in support of the Director.

Ms. Eddy began her career with the Indian Health Service in 1978 as a Program Analyst at the Office of Research and Development in Tucson, Arizona. In 1981, she transferred to the Nashville Area IHS, where she worked as the Area Alcoholism Program Consultant and Health Program Project Officer. In 1986, Ms. Eddy accepted an assignment in IHS Headquarters in Rockville, Md., where she led the development of the initial spending plan for the implementation of the Indian provisions of Public Law 99-570, the Anti-Drug Abuse Act of 1986, which provided treatment and prevention services for American Indian and Alaska Native children and adolescents. She also worked extensively in Alcoholism and Substance Abuse Program evaluation.

After 10 months of long-term training in 1988-1989 at the Washington Public Affairs Center of the University of Southern California, she returned to the IHS in a temporary assignment with the Headquarters Quality Management Initiative Team. In March 1990, she was selected as Special Assistant to the Director of Headquarters Operations. She held this position until July 1998, when she was selected for the position of Deputy Director of the Office of Management Support. During this time she also assisted the IHS Director with the Working Group on American Indians and Alaska Natives of the White House Domestic Policy Council. In 1996, Ms. Eddy began leading the Agency's consultation process with Tribal officials and Urban Indian Health Program leaders as searches were conducted to fill Area Director vacancies.

She has received several awards during her career, including a Management Development Associate's Award from the HHS Health Resources Services Administration, the Integrity Award from the HHS Inspector General, and the IHS Director's Award.

Ms. Eddy earned a master of science degree in rehabilitation from the University of Arizona, a master of science degree in social work from the University of Tennessee, and a master of public administration degree from the University of Southern California.